

Tip Referral Tool (TRT[®])

PUBLIC

May 2026 Release Notes

Overview of Changes:

The Tip Referral Tool (TRT[®]) now features the new Requested Loan File dashboard. This dashboard enables the submission of requested loan files from the Freddie Mac Single-Family Financial Crimes team.

1. New Requested Loan File Dashboard: Upload Loan Files for Freddie Mac Single-Family Financial Crimes Team

1. Introduction

You can now upload a loan file as requested by the Single-Family Financial Crimes team through the Requested Loan File dashboard.

Business Benefits:

This functionality streamlines submitting loan file requests directly to the business team, serving as a centralized platform for requests between you and the Single-Family Financial Crimes team. The dashboard is designed with a user-friendly interface, allowing for easy navigation.

2. Navigating to the Dashboard

In the top menu bar, you can view the Loan File Request by clicking the Upload Loan File drop-down.

REFERRAL ID	DATE REPORTED	DATE LAST UPDATED	FRAUD TYPE	FREDDIE MAC LOAN NUMBER	SUPPORTING DOCUMENTS	STATUS	ACTION
22281	4/16/2026	4/16/2026	Servicing	876532790	Yes	COMPLETE	
22281	4/16/2026	4/16/2026	Servicing	876532920	Yes	COMPLETE	
22281	4/16/2026	4/16/2026	Servicing	877005036	Yes	COMPLETE	
22281	4/16/2026	4/16/2026	Servicing	877005303	Yes	COMPLETE	
22281	4/16/2026	4/16/2026	Servicing	999999999	Yes	COMPLETE	
22281	4/16/2026	4/16/2026	Cyber	877545170	No	INCOMPLETE	+
22228	4/15/2026	4/15/2026	Cyber	877545170	No	INCOMPLETE	+
22220	4/15/2026	4/15/2026	Servicing	876532790	Yes	COMPLETE	
22228	4/15/2026	4/15/2026	Servicing	876532920	Yes	COMPLETE	
22220	4/15/2026	4/15/2026	Servicing	877005036	Yes	COMPLETE	

3. Components of Requested Loan File Dashboard

The dashboard shows each Request ID number as a clickable link, which provides additional details. The dashboard only shows pending requests, and pending requests are marked with an 'Incomplete' status.



Tip Referral Tool (TRT)™ SUBMIT REFERRAL UPLOAD LOAN FILE

Requested Loan File Dashboard

REQUEST ID	REQUEST SUBMITTED DATE	FREDDIE MAC LOAN NUMBER	SELLER/SERVICER FULL NAME	DATE LAST UPDATED	REQUEST STATUS
57	4/20/2026	123456789	Vanessa Eastwood	4/20/2026	INCOMPLETE
53	4/20/2026	123456789	Charlie Eastwood	4/20/2026	INCOMPLETE
45	4/18/2026	123456789	Charlie Eastwood	4/18/2026	INCOMPLETE
44	4/17/2026	123456789	Charlie Eastwood	4/17/2026	INCOMPLETE
39	4/17/2026	876543578	Charlie Eastwood	4/17/2026	INCOMPLETE
23	4/16/2026	123456789	Charlie Eastwood	4/16/2026	INCOMPLETE
22	4/16/2026	123456789	Charlie Eastwood	4/16/2026	INCOMPLETE

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The Request ID link will take you to the upload file page that contains the loan file request information, upload file specifications, and a drop box to upload any relevant files.

Tip Referral Tool (TRT)™ SUBMIT REFERRAL UPLOAD LOAN FILE

View Loan File Request 57 CANCEL SUBMIT

Loan File Request Information

REQUEST ID: 57 FREDDIE MAC LOAN NUMBER: 123456789

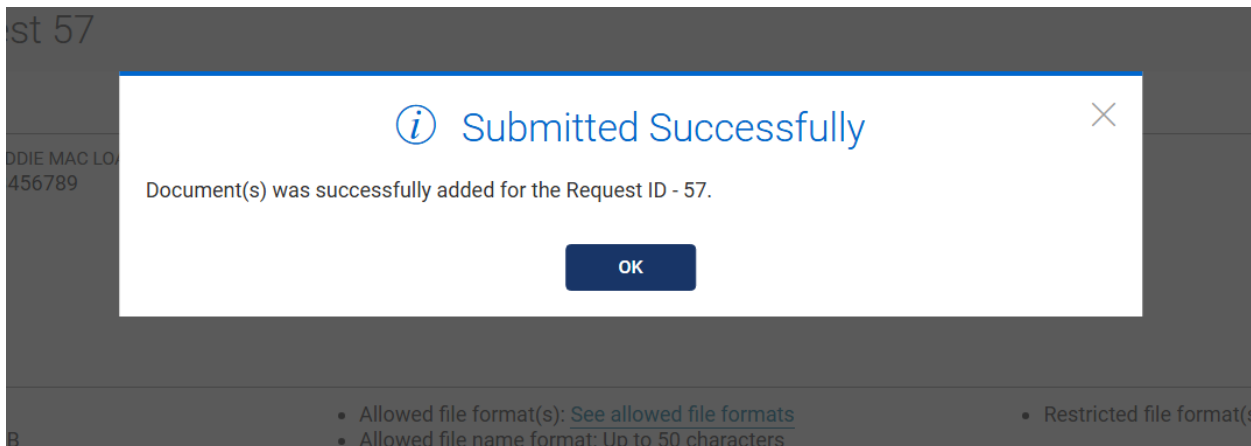
SELLER/SERVICER COMPANY NAME: Guaranteed Rate, Inc... SELLER/SERVICER FULL NAME: Vanessa Eastwood SELLER/SERVICER EMAIL ADDRESS: TRT_Nonprod_Notifications@freddiemac.com

Upload File Specifications

- Allowed number of file(s): 2
- Maximum individual file size: 200 MB
- Allowed file format(s): See allowed file formats
- Allowed file name format: Up to 50 characters
- Restricted file format(s): .exe

Upload File *

Once the file is successfully submitted, a confirmation notification will be displayed.



You will then be brought back to the Requested Loan File Dashboard view, where the completed request will no longer be displayed.



Tip Referral Tool (TRT)™ SUBMIT REFERRAL UPLOAD LOAN FILE

Requested Loan File Dashboard

REQUEST ID	REQUEST SUBMITTED DATE	FREDDIE MAC LOAN NUMBER	SELLER/SERVICER FULL NAME	DATE LAST UPDATED	REQUEST STATUS
53	4/20/2026	123456789	Charlie Eastwood	4/20/2026	INCOMPLETE
45	4/18/2026	123456789	Charlie Eastwood	4/18/2026	INCOMPLETE
44	4/17/2026	123456789	Charlie Eastwood	4/17/2026	INCOMPLETE
39	4/17/2026	876543578	Charlie Eastwood	4/17/2026	INCOMPLETE
23	4/16/2026	123456789	Charlie Eastwood	4/16/2026	INCOMPLETE
22	4/16/2026	123456789	Charlie Eastwood	4/16/2026	INCOMPLETE

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