

Tip Referral Tool (TRT®)

PUBLIC

July 2026 Release Notes

Overview of Changes:

The Tip Referral Tool (TRT®) now features the Seller/Service loan number on the View Request Loan File screen. This addition allows you to easily identify requests from the Freddie Mac Single-Family Financial Crimes team and associate them with the corresponding Freddie Mac loan number. Email notifications can additionally now be sent to additional contacts, whose names will be displayed on the View Loan File Request screen, ensuring comprehensive communication and visibility.

1. Seller/Service loan Number Enhancement

1. Introduction

You can now view the Seller/Service loan number for a requested loan file by the Single-Family Financial Crimes team.

Business Benefits:

This enhancement assists in identifying loans and submitting loan file requests directly to the Freddie Mac Single-Family Financial Crimes team, acting as a centralized location for requests between you and Freddie Mac. The dashboard features a user-friendly interface, ensuring easy navigation and streamlining the process of submitting loan file requests efficiently.

2. Navigating to the Dashboard

In the top menu bar, you can view the Loan File Request by clicking the 'Upload Loan File' drop-down. Once you click 'Upload Loan File,' you'll then be taken to the 'View Loan File Request' screen.

Tip Referral Tool (TRT)™ SUBMIT REFERRAL UPLOAD LOAN FILE

View Loan File Request 470 CANCEL SUBMIT

Loan File Request Information

REQUEST ID 470	FREDDIE MAC LOAN NUMBER 361082118	SELLER/SERVICER LOAN NUMBER 1111
SELLER/SERVICER NAME ABC Mortgage Company, Inc...	CONTACT NAME Jane Doe	CONTACT EMAIL F000000@Mortgagecompany.com
ADDITIONAL CONTACT Jon Doe Alex Smith Michale Brown Jamie Johnson	ADDITIONAL CONTACT EMAIL jon.Doe@Mortgagecompany.com alex.smith@Mortgagecompany.com michalebrown@Mortgagecompany.com jamie.johnson@Mortgagecompany.com	

Upload File Specifications

- Allowed number of file(s): 2
- Maximum individual file size: 200 MB
- Allowed file format(s): [See allowed file formats](#)
- Restricted file format(s): .exe
- Allowed file name format: Up to 50 characters

Upload File *

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2. Email Notifications for Additional Contacts

1. Introduction

You can now receive email notifications for additional contacts for a loan file requested by the Single-Family Financial Crimes team. These additional contacts are displayed on the 'View Loan File Request' screen.

Business Benefits:

This enhancement allows additional contacts to act on your behalf and submit loan file requests to effectively streamline the requested loan file process between you, your organization's contacts and the Single-Family Financial Crimes team.

2. Navigating to the View Loan File Request

In the top menu bar, you can view the Loan File Request by choosing the 'Upload Loan File' drop-down. Once you click 'Upload Loan File,' you'll be taken to View Loan File Request screen.

The screenshot shows the 'View Loan File Request 470' screen. At the top, there is a navigation bar with 'Tip Referral Tool (TRT)™', 'SUBMIT REFERRAL', and 'UPLOAD LOAN FILE'. Below the navigation bar, there are 'CANCEL' and 'SUBMIT' buttons. The main content area is titled 'View Loan File Request 470' and contains two sections: 'Loan File Request Information' and 'Upload File Specifications'.

Loan File Request Information

REQUEST ID	FREDDIE MAC LOAN NUMBER	SELLER/SERVICER LOAN NUMBER
470	361082118	1111

SELLER/SERVICER NAME	CONTACT NAME	CONTACT EMAIL
ABC Mortgage Company, Inc...	Jane Doe	F000000@Mortgagecompany.com

ADDITIONAL CONTACT	ADDITIONAL CONTACT EMAIL
Jon Doe	jon.doe@Mortgagecompany.com
Alex Smith	alex.smith@Mortgagecompany.com
Michale Brown	michalebrown@Mortgagecompany.com
Jamie Johnson	jamie.johnson@Mortgagecompany.com

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