Resolve®

September 2025 Release Notes

The September 27, 2025 Resolve® Release Notes provide updates on enhancements to help you streamline the way you work and reach resolution for mortgage relief and managing default activities.

User Interface (UI)

New Foreclosure Workflow

We've implemented a new Foreclosure workflow that leverages automation to track and manage foreclosure milestone outliers and delays with increased efficiency and transparency into loans in the foreclosure process. The following three new Resolve pages have been added:

Foreclosure Dashboard

The Foreclosure Dashboard page offers a snapshot view of loans in foreclosure, key foreclosure milestones and outliers (loans in foreclosure that have exceeded the standard key milestone timeline). You'll be able to prioritize aged loans that need to be addressed first and get transparency into the data to independently manage milestones in real time along with Freddie Mac in the same workspace.

The Foreclosure menu will include the new dashboard page.

Foreclosure Portfolio

The Foreclosure Portfolio page lets you filter loans and export data based on various selected parameters, including foreclosure milestones so you can prioritize the loans that need action first.

The Foreclosure menu will include the new portfolio page.

Foreclosure Workflow Details

The Foreclosure Workflow Details page provides a comprehensive and detailed view of loan information, milestones, delays and reported activities.

Automated and Customized Milestone Dates

Based on state and foreclosure case type, milestone completion dates will be automated and customized when delays are reported by the attorney firm in Attorney Data reporting for transparent and proactive management of the foreclosure timeline. You'll also be able to collaborate more easily with Freddie Mac to resolve outliers.

Streamlined Communication via Freddie Mac Gateway℠

When Freddie Mac is seeking information from you about a loan in foreclosure, you'll receive timely notifications through the notification bell in Freddie Mac Gateway. This reduces reliance on emails, and all communication history will be contained within Freddie Mac Gateway. Additionally, all users in your company with access to Resolve will be able to respond to the notification, eliminating the dependency on one person to respond.

Enhanced Loan Exports

Access to the Foreclosure Dashboard allows you to export loans that are 120+ days delinquent that have not been referred to as foreclosure, have no loss mitigation activity in Resolve and have no delays reported, using the latest data. This enhancement allows you to pull fresh data on a daily basis, allowing you to always have the latest information for more efficiency.