

Quality Control Advisor PlusSM

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January 2026 Release Notes

The January 22, 2026, Quality Control Advisor Plus release includes the following enhancements to improve the user experience:

1. **Contacts Self-Serve Capability** – Saves you time by allowing you to maintain your own Contacts without the need to contact Freddie Mac to make those updates.
 - You can only have one of each Contact Type (Highest Authority (required), Loan File Request (not required), and Missing Docs (not required)).
 - If you need to send an email to multiple individuals for a given role, you should use the “Additional Email(s)” field. You can add any number of email addresses (Cc) separated by comma(s).



2. **Notifications Tab** – A new read only view within your loan file delivers greater clarity around communications related to specific loans by showing every email notification that Freddie Mac sends – and who it was sent to – for a particular loan. Loan-level notifications are shown within a loan record.

The screenshot shows the software interface for managing loans. At the top, there is a navigation bar with tabs: Home, Loans, and Loan Notifications Component. The 'Loans' tab is selected and highlighted with a red box. Below the navigation bar, there is a sidebar on the left containing loan details: Freddie Loan 990000246, Seller Loan 234541845, Servicer Loan Number --, Borrower Name Homeowner, Property Address, and Review Type. The main content area is titled 'Notifications' and is also highlighted with a red box. It includes a search bar and a table with the following data:

Date	Contact	Contact Role	CC
02/03/2026 06:00 AM	repurchaserequests@freddie.com	Highest Authority	
01/30/2026 06:00 AM	missingdocs@freddie.com	Missing Documents	
01/30/2026 06:00 AM	loanfilerequests@freddie.com	Loan File Request	

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