



Freddie Mac
Single-Family



Lender News

Continuing Our Commitment to Your Success

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Featured Story of the Month



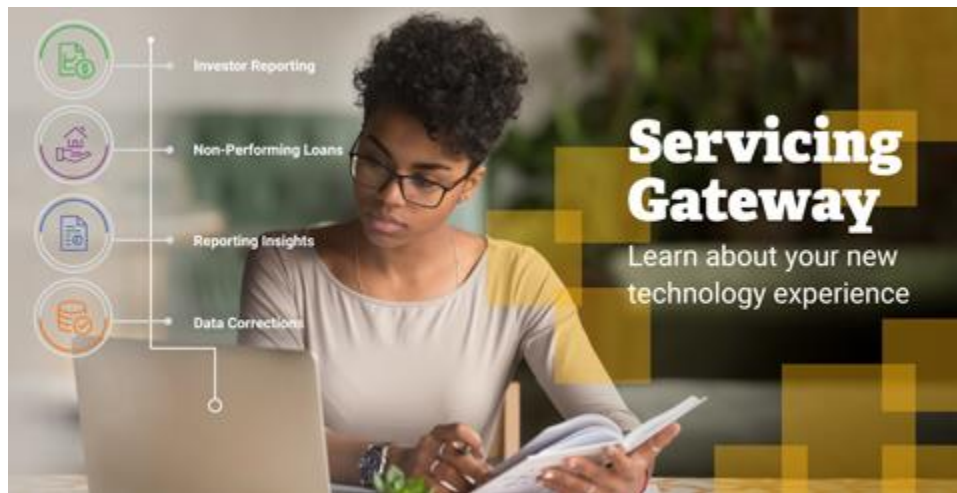
Check Out the Second Issue of *Sightline* Magazine

In our latest *Sightline*, you'll find trends in mortgage servicing, insights into changing borrower demographics, how lenders are prioritizing technology and key opportunities for addressing affordable housing challenges.

[Learn More](#)



News and Insights



Have You Seen Servicing Gateway? Our all-in-one solution provides single sign-on and easy access to our servicing and default technology tools. Take a self-paced tutorial, read the FAQs and more.

[Discover Servicing Gateway](#)



Go for the Gold with SHARPSM

Freddie Mac's Servicer Honors and Rewards Program (SHARPSM) enables eligible servicing clients to receive annual rewards based on the Servicer Success Scorecard. Are you eligible?

[Find out.](#)



Fifth Third Bank - New Servicing Buyer

Fifth Third is our newest Cash-Released XChangeSM servicing buyer. Sell your fixed-rate loans for cash and transfer the servicing in the same transaction. [Learn more.](#)



Thought Leadership

Servicing Gateway Featured in HousingWire

HousingWire magazine recently covered Servicing Gateway in the Special Servicing Solutions Report. [Learn more.](#)

Four Reasons to Educate Gen Z About Down Payments

Educating young borrowers about down payment options below 20% could persuade them to start saving sooner. [Show them that homeownership is within reach.](#)

True Lies: No One Benefits from Falsified Benefits

Loan files contained benefits letters that looked authentic — but weren't. [What did our fraud investigation discover?](#)



Products and Services



Making CHOICEHomeSM Easier to Use

Gain clarity on eligibility and requirements with our recently revised product specifications for standardized construction requirements. Scroll to "CHOICEHome Specifications" [here.](#)



What Manufactured Housing Research Tells Us

We collaborated with the Center for Community Capital at the University of North Carolina at Chapel Hill to survey Texas homeowners who recently financed the purchase of a manufactured home

[Here's what we learned.](#)



The Full Picture of the Mortgage Process

New tutorials delve into money management, credit, getting a mortgage, the homebuying process and preserving homeownership. Share this resource with your borrowers.

[Learn more.](#)



Tools and Technology

Loan Selling Advisor[®]: New Cash Payup Option Coming Soon

Beginning March 9, 2020, you can take advantage of a new low loan balance cash payup for 30-year fixed-rate cash mortgages, with original balances less than or equal to \$225,000. [Learn more.](#)

Business Intelligence: Improved Loan-Level Insights

Easily track where a loan is in the origination process and experience access to greater Loan Quality Advisor[®] details and more robust export functionality. [Learn more.](#)

Loan Product Advisor[®]: Updated Feedback Messages

Effective March 29, we'll update feedback messages to provide more actionable information related to Loan Product Advisor asset and income modeler (AIM). [Learn more.](#)

Uniform Residential Loan Application (URLA): Now Interactive

An interactive version of the redesigned URLA is [now available.](#)



Learning and Events

February 16-18: [The Mortgage Collaborative \(TMC\) Winter Conference](#)

February 23-26: MBA Servicing Solutions Conference & Expo - Stop by booth 701!

February 27: Webinar: How Leading Lenders Use Digital Closings to Solve Their Biggest Pain Points

March 12 & 24 Webinar: Identifying Principal and Interest Custodial Account Variances

March 23-25 Ellie Mae Experience - Stop by booth 1312!

Check out the Freddie Mac Learning Calendar



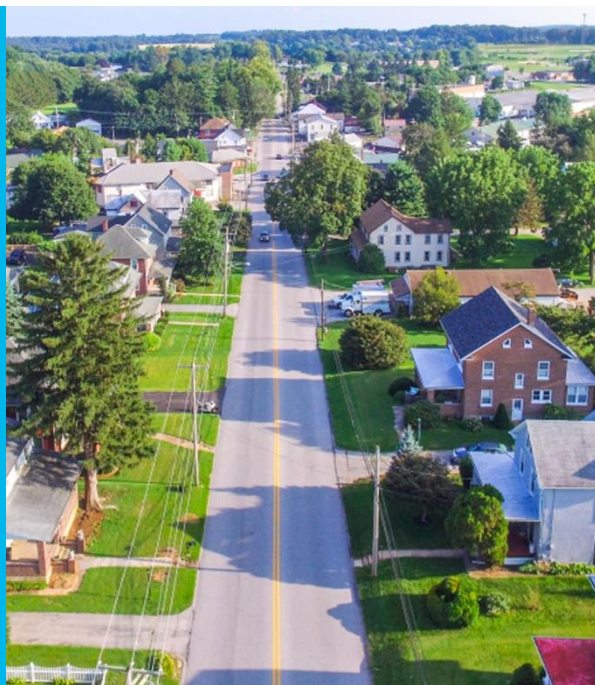
Industry/Policy Updates

Guide Bulletin [2020-2](#) — Get updates on servicing requirements for cooperative share loans, Voluntary Partial Cancellation requirements and updates to Form 710.

Guide Bulletin [2020-1](#) — Get updates on our LIBOR transition timeline cooperative share loans and cooperative projects, CHOICEHome, and more. Read [this article](#).

Condominium Delivery Requirements

Mortgages with approved project waiver requests must be delivered within 120 days after note date. [Learn more](#).



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