

June 27, 2026 Release Notes

Resolve® Release Notes provide updates on enhancements that help streamline servicing workflows, improve compliance and enhance operational efficiency across mortgage relief and default management activities.

Application Programming Interface (API) and User Interface (UI)

New Resolve Payment Deferral and Flex Modification File Template

- Servicers will no longer be able to submit legacy Flex Modification programs (FLX, FLXD, FLXCVD) and COVID Payment Deferrals (PDMCVD).
- This change aligns Resolve with updated program offerings and eliminates outdated workflows.

Email Notification Enhancements

- Resolve will bundle communications with matching emails IDs when a forbearance or repayment plan's status changes (e.g. plan is completed, failed, or cancelled). This reduces duplicate emails and improves efficiency.

User Interface (UI)

Servicer Attestation Experience

- Introduces a new Resolve Certification and Agreement screen at login that requires servicers to select "I Agree" or "I Decline" before proceeding to the dashboard.
- Servicers who do not complete the attestation will not be able to proceed into Resolve. This supports compliance with updated legal and policy requirements.

Additional Resources:

- [Resolve Webpage](#)
- [Resolve FAQs](#)
- [Resolve Online Help](#)
- [Training Webpage](#)
- [Developer Portal](#)

Coming Soon: One Communication. One Destination. All Updates.

Beginning in July, we're streamlining how you receive communications about updates and releases to our technology tools. Instead of multiple emails about different tools, you'll get one communication, called the Release Brief, that points you to a single destination for the month's latest release information. Bookmark the Technology Releases webpage to stay up to date as we move toward a simpler, more centralized release communication experience.

In the meantime, bookmark our [Technology Releases webpage](#) so you can stay informed.