

Roadmap to Becoming a Freddie Mac Seller/Servicer

Steps	<p>1 Assess Eligibility</p> <p>2 Review application documentation requirements</p> <p>3 Get pre-qualified</p> <p>4 Apply</p>				<p>5A Complete the questionnaire to generate the Getting Started Checklist</p>	<p>6 Complete and Submit Onboarding forms</p>	<p>7 Freddie Mac – Form Processing and Completion of Customer Training</p>
Duration					<p>90-120 Days from receiving the completed application</p>	<p>30-60 days from receipt of completed forms and set up of Document Custodian relationship</p>	
What to do	<p>Review the Eligibility Requirements to assess your organization’s eligibility</p>	<p>Review the Customer Application Document Checklist to understand the documents that will need to be submitted with your application</p>	<p>Complete the Pre-Application Form to get pre-qualified and receive the ID and password necessary to access and submit your application</p>	<p>Login to the Unified Counterparty Experience System (UCountSM), Complete the Application and verify that all required forms and certifications are complete prior to submitting</p>	<ul style="list-style-type: none"> • Open the Getting Started Checklist questionnaire and Respond to just a few questions to determine which onboarding forms will be required once you are approved. • Become familiar with the required forms. 	<ul style="list-style-type: none"> • Once approved, Participate in the Welcome Call with your Freddie Mac Onboarding Specialist • Send your completed onboarding forms to your Onboarding Specialist 	<p>Begin Selling and or Servicing Loans!</p>
Other Key Information		<p>In some instances, support may be required from others in your organization to provide information to support your application – engage them early to obtain documents as needed</p>		<ul style="list-style-type: none"> • If you require assistance with form completion, contact us at New_Applicants@freddiemac.com • Submit your application fee 	<ul style="list-style-type: none"> • Onboarding forms are available in the UCountSM system to view and download • Should you have questions regarding the onboarding forms, call Counterparty Credit Risk Management at (571) 382-3434 or email us at New_Applicants@freddie.mac.com 	<ul style="list-style-type: none"> • Watch the video “Welcome to Freddie Mac: Your Seller/Servicer Onboarding Experience” • Once you are approved to do business with Freddie Mac, your assigned onboarding specialist will reach out to you and schedule a welcome call to highlight next steps. Should you have questions before this occurs, reach out to Counterparty Credit Risk Management at (571) 382-3434 or contact your assigned Risk Analyst • Complete set-up with document custodian and with servicing agents, if applicable • Return completed onboarding forms as soon as possible after approval • View the New Customer Training Resources 	