

# Investor Accounting Training Resources

This document lists all Investor Accounting training resources available to you from Freddie Mac Learning.

Access the following resources by clicking their titles.

## General Servicing

### Reference Tools

#### [2023 Due Date Calendar for Monthly Reporting and Drafting](#)

Highlights the 2023 due dates for loan-level transactions, drafting, and electronic default reporting (EDR).

#### [Accessing eBill Quick Reference](#)

Explains the process of provisioning access to eBill through Freddie Mac Access Manager and outlines the steps to access eBill from the Servicing Gateway. provisioning tasks.

#### [Servicing Reports](#)

This interactive tool provides information on available reports for loan-level and default activity submitted through Freddie Mac's servicing tools.

#### [Transfer of Servicing Process Flows](#)

Detailed process flows that highlight the Subsequent Transfer of Servicing, and Intra-Servicer processes.

### Tutorials

#### [Transfer of Servicing Process Flows Learning Clip](#)

Provides an overview of the Subsequent Transfer of Servicing, and Intra-Servicer processes.

#### [Getting Started with Freddie Mac Access Manager](#)

Provides an overview of Freddie Mac Access Manager and includes demonstrations of how to complete the most common administrator workflows and provisioning tasks.

## Investor Accounting

### Reference Tools

#### [Import Loans Reference Guide](#)

Learn how to import loans into the Loan Level Reporting tool.

#### [Investor Accounting: The Basics](#)

Introduces and highlights information about several investor accounting-related concepts and activities you must be familiar with when you service loans for Freddie Mac.

## [Reporting Transactions and Resolving Loan-Level Edits](#)

Identifies common data elements reported for loan-level transactions, provides detailed information on each loan-level transaction type, outlines Freddie Mac's requirements for drafting amounts due, and explains how to resolve loan-level edits.

## Webinars

### [Introduction to Investor Accounting Responsibilities](#)

Learn about the primary responsibilities for reporting and drafting monthly mortgage activity for new Seller/Servicers that retain servicing.

### [Investor Accounting and Default Reporting Requirements for the Flex Modification](#)

Provides the very basics of investor accounting and default reporting requirements for Flex Modifications before, during, and after the Trial Period.

### [Investor Reporting Loan-Level Transactions](#)

This webinar provides examples of common loan-level transactions as part of your monthly investor reporting process. Learn about how data elements are calculated and drafting due dates.

### [Investor Reporting Resolving Loan-Level Edits](#)

This webinar provides examples of common loan-level edits and steps to resolve them.

### [Investor Reporting Using Loan Level Reporting](#)

Highlights the functionality of the Loan Level Reporting tool for reporting monthly loan level activity for your Freddie Mac owned mortgages.

## Tutorials

### [Introduction to Investor Accounting Responsibilities Tutorial](#)

Introduces the primary responsibilities for reporting and drafting monthly mortgage activity for new Sellers/Servicers who retain servicing.

### [Investor Reporting Using Loan Level Reporting Tutorial](#)

Introduces your investor reporting staff to Loan Level Reporting functionality to help complete your monthly reporting to Freddie Mac.

## Custodial Accounts

## Reference Tools

### [Escrow Custodial Account Reconciliation Tool](#)

Explains the escrow custodial account reconciliation process and provides step by step instructions on how to complete Form 59E, *Escrow Custodial Account Reconciliation Worksheet*.

### [Principal and Interest \(P&I\) Custodial Account Reconciliation Tool](#)

Explains the principal and interest (P&I) custodial account reconciliation process, provides step by step instructions on how to complete Form 59, *Principal & Interest Custodial Account Reconciliation Worksheet*, and highlights common causes of P&I custodial account variances.

## [Understanding Custodial Accounts User Guide](#)

Explains the Freddie Mac custodial account requirements.

## Webinars

### [Identifying Principal and Interest Custodial Account Variances](#)

This interactive webinar outlines the methodology for identifying and reconciling principal and interest custodial account variances. Learn about common scenarios that can cause variances and how to resolve them.

## Servicer Performance Profile

### Reference Tools

#### [Freddie Mac Servicer Success Scorecard Reference Guide](#)

Introduces and provides detailed information on the Freddie Mac Servicer Success Scorecard, ranking methodology, performance metrics, and more.

#### [Freddie Mac Manager Series Reports Reference Guide](#)

Information on how to access and understand the Manager Series Reports.

## Tutorials

### [Servicer Success Scorecard Tutorial](#)

Introduces Freddie Mac's Servicer Success Scorecard, a confidential report that details your servicing performance for Default Management and Investor Reporting. Learn how to navigate, read, and utilize the Scorecard to track and improve your servicing performance.

### [Servicer Success Scorecard Performance Metrics](#)

Introduces and provides information on the Default Management and Investor Reporting metrics.

For a catalog of all Freddie Mac Learning resources, visit:

[https://sf.freddiemac.com/content/\\_assets/resources/pdf/fact-sheet/freddie-mac-learning-catalog.pdf](https://sf.freddiemac.com/content/_assets/resources/pdf/fact-sheet/freddie-mac-learning-catalog.pdf)