

Investor Accounting Training Resources

This document lists all Investor Accounting training resources available to you from Freddie Mac Learning.

Access the following resources by clicking their titles.

General Servicing

Reference Tools

[2024 Due Date Calendar for Monthly Reporting and Drafting](#)

Highlights the 2024 due dates for loan-level transactions, drafting, and electronic default reporting (EDR).

[Accessing eBill Quick Reference](#)

Explains the process of provisioning access to eBill through Freddie Mac Access Manager and outlines the steps to access eBill from the Servicing Gateway. provisioning tasks.

[Servicing Reports](#)

This interactive tool provides information on available reports for loan-level and default activity submitted through Freddie Mac's servicing tools.

[Transfer of Servicing Process Flows](#)

Detailed process flows that highlight the Subsequent Transfer of Servicing, and Intra-Servicer processes.

Tutorials

[Transfer of Servicing Process Flows Learning Clip](#)

Provides an overview of the Subsequent Transfer of Servicing, and Intra-Servicer processes.

[Getting Started with Freddie Mac Access Manager](#)

Provides an overview of Freddie Mac Access Manager and includes demonstrations of how to complete the most common administrator workflows and provisioning tasks.

Investor Accounting

Reference Tools

[Import Loans Reference Guide](#)

Learn how to import loans into the Loan Level Reporting tool.

[Investor Accounting: The Basics](#)

Introduces and highlights information about several investor accounting-related concepts and activities you must be familiar with when you service loans for Freddie Mac.

[Reporting Transactions and Resolving Loan-Level Edits](#)

Identifies common data elements reported for loan-level transactions, provides detailed information on each loan-level transaction type, outlines Freddie Mac's requirements for drafting amounts due, and explains how to resolve loan-level edits.

Webinars

[Introduction to Investor Accounting Responsibilities](#)

Learn about the primary responsibilities for reporting and drafting monthly mortgage activity for new Seller/Servicers that retain servicing.

[Investor Reporting Loan-Level Transactions](#)

This webinar provides examples of common loan-level transactions as part of your monthly investor reporting process. Learn about how data elements are calculated and drafting due dates.

[Investor Reporting Resolving Loan-Level Edits](#)

This webinar provides examples of common loan-level edits and steps to resolve them.

[Investor Reporting Using Loan Level Reporting](#)

Highlights the functionality of the Loan Level Reporting tool for reporting monthly loan level activity for your Freddie Mac owned mortgages.

Tutorials

[Introduction to Investor Accounting Responsibilities Tutorial](#)

Introduces the primary responsibilities for reporting and drafting monthly mortgage activity for new Sellers/Servicers who retain servicing.

[Investor Reporting Using Loan Level Reporting Tutorial](#)

Introduces your investor reporting staff to Loan Level Reporting functionality to help complete your monthly reporting to Freddie Mac.

Custodial Accounts

Reference Tools

[Escrow Custodial Account Reconciliation Tool](#)

Explains the escrow custodial account reconciliation process and provides step by step instructions on how to complete Form 59E, *Escrow Custodial Account Reconciliation Worksheet*.

[Principal and Interest \(P&I\) Custodial Account Reconciliation Tool](#)

Explains the principal and interest (P&I) custodial account reconciliation process, provides step by step instructions on how to complete Form 59, *Principal & Interest Custodial Account Reconciliation Worksheet*, and highlights common causes of P&I custodial account variances.

[Understanding Custodial Accounts User Guide](#)

Explains the Freddie Mac custodial account requirements.

Webinars

[Identifying Principal and Interest Custodial Account Variances](#)

This interactive webinar outlines the methodology for identifying and reconciling principal and interest custodial account variances. Learn about common scenarios that can cause variances and how to resolve them.

Servicer Performance Profile

Reference Tools

[Freddie Mac Servicer Success Scorecard Reference Guide](#)

Introduces and provides detailed information on the Freddie Mac Servicer Success Scorecard, ranking methodology, performance metrics, and more.

[Freddie Mac Manager Series Reports Reference Guide](#)

Information on how to access and understand the Manager Series Reports.

Tutorials

[Servicer Success Scorecard Tutorial](#)

Introduces Freddie Mac's Servicer Success Scorecard, a confidential report that details your servicing performance for Default Management and Investor Reporting. Learn how to navigate, read, and utilize the Scorecard to track and improve your servicing performance.

[Servicer Success Scorecard Performance Metrics](#)

Introduces and provides information on the Default Management and Investor Reporting metrics.

For a catalog of all Freddie Mac Learning resources, visit:
<https://sf.freddiemac.com/docs/pdf/fact-sheet/freddie-mac-learning-catalog.pdf>